

Article 12 - SENIOR TECHNICAL SUPPORT SPECIALISTS

The Employer will select senior technical support specialists from among qualified bargaining unit employees. The Employer will select employees for this classification in its sole discretion and determination of whether an employee, by virtue of the employees ability and experience, is capable of working independently with minimal supervision; is capable of providing guidance to other technical support specialists and/or functioning as a team lead; can instruct new employees; and can be assigned a schedule that supplements the Employer's need to provide coverage and ensure stability of the technology network.

When senior technical support specialist job opportunities occur, the Employer will follow the job posting provisions of this Agreement and will consider the qualifications of all bargaining unit technical support specialists who apply for the position. If no qualified technical support specialist applies, accepts an offer, or desires to relocate to where there is a business need for this classification, then the Employer may pursue external candidates for the position.

Senior technical support specialists will receive a minimum weekly salary that is \$110.00 per week greater than the effective third year wage scale established for an technical support specialist. Senior technical support specialists will also be eligible for all differentials provided under this Agreement. As a condition of this classification and in exchange for its higher weekly salary, Senior technical support specialists will be required to remain on-call at times designated by the Employer and Sections 5, 6, and 7 of Article 18 (Hours, Overtime and Work Schedules) will not apply to senior Technical support specialists, except that they will receive premium pay for any overtime actually worked.

Additionally, senior technical support specialists work schedules and assignments will be at the sole discretion of the Employer, subject to provisions of Sections 1, 2, 3, 4, 8, 9, 10, 11, 12, 13 and 14 of Article 18 (Hours, Overtime and Work Schedules).

If a technical support specialist declines or wishes to discontinue an appointment to senior technical support specialist, then the Employer is under no obligation to place the employee in an alternate position and the employee may be subject to layoff pursuant to Article 6 (Job Security).